
FAQ

v1.22

Sirenia

September 20, 2019



Contents

| | |
|--|----------|
| 1 Manatee cannot connect to java application | 2 |
| 1.1 Symptoms | 2 |
| 1.2 Verification | 2 |
| 1.3 Fix | 2 |
| 2 Manatee local machine install (msi) cannot be uninstalled | 3 |
| 2.1 Symptoms | 3 |
| 2.2 Verification | 3 |
| 2.3 Fix | 3 |

Frequently asked questions and appropriately matched answers.

1 Manatee cannot connect to java application

1.1 Symptoms

In some cases dugong cannot connect to a java application because Manatee is setup to use a wrong version of the dugong java driver. This can be caused by a manual override of settings from e.g. the bot. The symptoms are an inability to connect to java applications.

1.2 Verification

The logs will contain which version of dugong we're trying to use; search for @mt with value Dogong process to start - "{filename}" with args "{arguments}". and look at the arguments. The version given here should match the one which is included with the version of the manatee.

1.3 Fix

Clear the user settings via the bot:

```
> reset settings for <id>
```

or simply delete the user-settings file (if no settings should be preserved). The file can be found at:

```
C:\Users\<user>\AppData\Local\Manatee\<???\<manatee-version>
```

2 Manatee local machine install (msi) cannot be uninstalled

2.1 Symptoms

When trying to uninstall the progress bar at some point runs backwards and the application is not uninstalled.

2.2 Verification

See the list of installed programs after trying to uninstall - it should still contain a listing for Sirenia Manatee.

2.3 Fix

Run the fixit tool from Microsoft.