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# FAQ

v1.23

Sirenia

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Frequently asked questions and appropriately matched answers.

## 1 Manatee cannot connect to java application

### 1.1 Symptoms

In some cases dugong cannot connect to a java application because Manatee is setup to use a wrong version of the dugong java driver. This can be caused by a manual override of settings from e.g. the bot. The symptoms are an inability to connect to java applications.

### 1.2 Verification

The logs will contain which version of dugong we're trying to use; search for @mt with value Dogong process to start - "{filename}" with args "{arguments}". and look at the arguments. The version given here should match the one which is included with the version of the manatee.

### 1.3 Fix

Clear the user settings via the bot:

```
> reset settings for <id>
```

or simply delete the user-settings file (if no settings should be preserved). The file can be found at:

```
C:\Users\<user>\AppData\Local\Manatee\<???\<manatee-version>
```

## **2 Manatee local machine install (msi) cannot be uninstalled**

### **2.1 Symptoms**

When trying to uninstall the progress bar at some point runs backwards and the application is not uninstalled.

### **2.2 Verification**

See the list of installed programs after trying to uninstall - it should still contain a listing for Sirenia Manatee.

### **2.3 Fix**

Run the fixit tool from Microsoft.